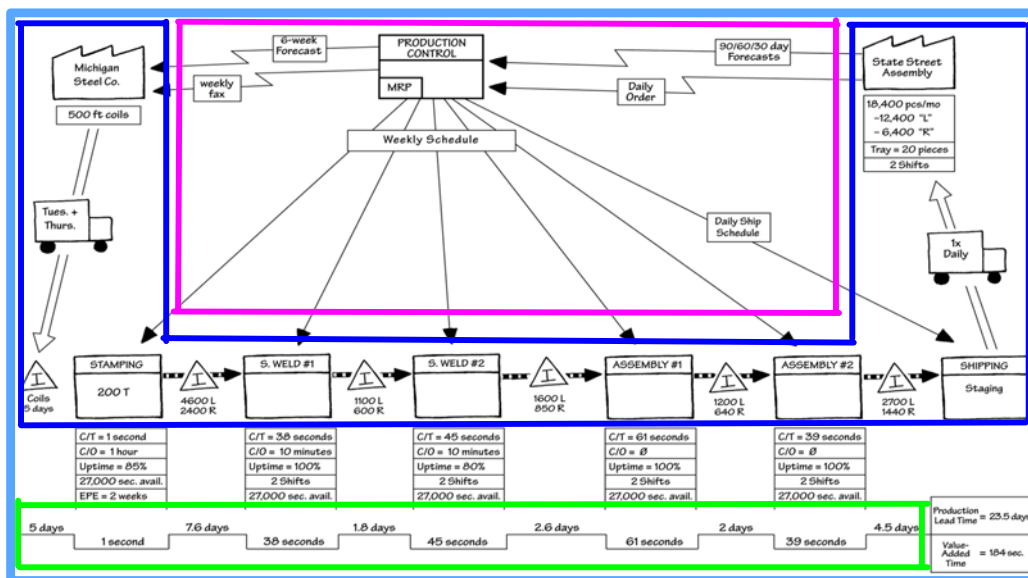




## PVSM1-Value Stream Mapping



### What is Value?

Value is what a customer is prepared to pay for a product or service, i.e., something which is fit for purpose at the right price, with the right quality, at the right place and at the right time.

**Value Stream** - All of the actions, both value-creating and non-value-creating, required for bringing a product or service from concept to launch and from order to delivery. These include actions to process information from the customer and actions to transform the product / service on its way to the customer.

**Value Stream Mapping** is a pencil and paper tool that helps you to see and understand the flow of material and information as a product or service makes its way through the value stream. A value stream map (AKA end-to-end system map) takes into account not only the activity of the product or service, but also the management and information systems that support the basic process. Value Stream Mapping helps people to understand and streamline work processes and then apply Lean (Toyota Production System) tools and techniques to eliminate muda. In essence Value Stream Map is a visualisation tool.

### The workshop introduces you to:

- The concept of value addition
- The hidden wastes in businesses
- The nuts and bolts of value stream mapping
- The icons used in value stream mapping
- Process Block concept
- Current and Future state value stream maps and the process associated with it

The workshop will include videos, activities and practical tips to see where the waste lies in your business and identify opportunities for improvement. This is very useful for continuous improvement activities.



**The workshop is suited for:** Senior Managers, Managers, Supervisors and Team Leaders

**Options available:**

- A **1-day program** will be a shorter version of the 2-day program and will provide the participants with all the knowledge needed to draw current and future value stream maps and identify opportunities for improvement.
- A **2-day program** will provide the participants with all the knowledge needed and also help the participants in drawing value stream maps step by step, identify improvement opportunities and prepare a strategy to achieve the future state. **Suited for in-house.**

**This workshop can be linked to the following unit standard:**

**21530 (Level 4)** Analyse and map a value chain in a competitive manufacturing organisation  
**Credits -8**

- **Note:** To be awarded this unit standard, evidence must be provided from the work place as proof. The participants need to undergo work place assessments. There would be additional cost involved for this service.

**Contact Productivity Institute to book  
your workshop(s) or for further information**