

## [HERA-PSL Network 4 Operational Excellence](#)

### [What is HERA-PSL Network 4 Operational Excellence?](#)

HERA-PSL Network is an exclusive business alliance committed to fostering operational excellence and growth. Its membership will comprise managers, GM's, owners and other key influencers of Auckland business community.

The HERA-PSL Network 4 Operational Excellence is focused on the key issues facing business leaders in driving operational change. Our vision is to build a World-Class network that provides pragmatic insights which members can implement within their organisations.

Members of the HERA-PSL Network 4 Operational Excellence are invited to attend a range of invaluable forums to exchange ideas and experiences. The overall objectives and direction for the network is determined by the members. This ensures that content is valuable and relevant for all those involved and allows the network to remain responsive to market changes and new thinking.

### [The key themes that will be covered include, but not limited to:](#)

**Latest trends** in manufacturing, including Lean and Competitive Manufacturing

**Customers** - Operational excellence is fast moving beyond just mere process improvement and customer service as well as integration with the customer demand chain becoming higher priorities

**People** - Embedding people change to achieve sustainable results

**Technology** – Technology advances require business structure as well as process changes

**Globalisation** - The sourcing of products and services is undergoing seismic change as countries such as China and India become suppliers, a manufacturing base and customers which impact organisations operations

### [Members benefit from quality peer-to-peer networking and learning from other organisations. Invaluable facilitated events enable members to:](#)

Determine effective strategies

Enhance executive and team skills

Develop new and sustainable business change

Share experiences and build a stronger business network

Possible cost savings, new revenue opportunities and faster implementation

## **The first HERA-PSL Network 4 OpX event will be held in August**

**Date: 4th of August 2009**

**Time: 2PM to 4.30PM**

**Venue: HERA House in Manukau**

**Topic 4 Discussion: Lean Thinking**

**Tickets: Complimentary**

**No of Spaces: Max 15**

**Book your space NOW!**

**Reservations: First Come First Served**

Please email with subject line OpX Network to [info@solutions4productivity.com](mailto:info@solutions4productivity.com)  
providing your name, organisation and contact details.

HERA House 17-19, Gladding Place, Manukau  
Ph: 09 262 2885; Fax: 09 262 2856  
E: [admin@hera.org.nz](mailto:admin@hera.org.nz); W: [www.hera.org.nz](http://www.hera.org.nz)

PO Box 24499 Royal Oak Auckland  
Ph: 0211731060  
E: [info@solutions4productivity.com](mailto:info@solutions4productivity.com)